

Utilization and development of Smart Mosque Applications

Ahmad Muhammad Thantawi¹, Febrianty^{2*}, Sularso Budilaksono³, Nizirwan Anwar⁴,
Siti Komsiah⁵

^{1,3,5}Universitas Persada Indonesia YAI, ²Institute of Technology and Business PalComTech,
⁴University Esa Unggul
febrianty@palcomtech.ac.id

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Abstract: Mosque is pointing to a place (building) whose main function is as a place of prostration and worship of Allah SWT. Mosque digitization is one form of mosque adaptation to technological developments towards digital. This of course will be able to improve the service of the mosque to the congregation. However, many mosques have not moved towards digitization. A system for managing data and information, such as: mosque activities, congregational data, financial reports, and so on. Currently, there are quite a lot of user acceptance model theories for an application. One of them is the model of user satisfaction. Data collection is done by using a survey of user satisfaction with the application. The methods used in research in the development and implementation of networks and digitalization in terms of questions and answers to interviews with several mosque DKM administrators by the development team are: at the Nurul Hidayah mosque, Al Ikhlas Pademangan mosque, Attaqwa Grand Mosque, Asy Syam Mosque, Jami Al Manar Mosque, Jami Al-Hidayah Mosque, Baitussalam Mosque (Bogor), and Al-Ikhlas Mosque, all of which are still in the Jakarta area. As well as the results of the questionnaire that was made, there were Questionnaire Results of the System Usability Scale (SUS) Testing for the Smart Masjid application regarding customer satisfaction, which was carried out by survey research through a questionnaire form and interview. The results of the average answer to the questions given are 80% - 85% Answering Agree and Strongly Agree, the rest only partially answered Doubtful and Disagree.

Keywords : Mosque Digitization, networks, Data collection, Jama'ah

INTRODUCTION

At the time of *New Normal* the condition of the mosque is reduced congregation, limited mosque activities, lack of zakat income, ifaq, dan sodaqoh, no can pay honor marbot and mosque staff. Must buy completeness cleaning, disinfecting, masks, and so on. Difficult to communicate with administrator and congregation, lack of the power that take care of the mosque. And the mosque's business is hampered or stop. The term mosque comes from Arabic, from the words "sajada, yasjudu, sajdan". The word "sajada" means "to bow solemnly, prostrate and kneel." To indicate a place, the word "sajada" is changed to "masjid" (dlaraf eating), meaning "a place of prostration to worship Allah SWT", (Mannan 2013).

Etymologically, the meaning of the mosque is to refer to a place (building) whose main function is as a place of prostration and worship of Allah SWT. In the Qur'an, the term mosque is mentioned twenty-eight times. Of the twenty-eight verses, there are four functions of the mosque, namely, (Mannan and Muchlis 2001) :

- Theological function, which is a function that shows the place to carry out all activities of obedience to God.
- The function of worship, which is a function to build the value of piety.
- Function of Science and education
- Ethical, Moral, and Social Functions.

* Corresponding author



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Two main aspects of the development of the people carried out by the Prophet Muhammad.

- a) Fostering aspects of religious rituals such as performing prayers, dhikr, reading the Qur'an, and others.
- b) Community functions such as establishing friendly relations, discussing, developing the economy, education, and so on

The presence of a mosque in the community is not used as a burden that can burden the congregation. On the contrary, the mosque can provide comfort, tranquility, and happiness for its congregation. Mosques can be a source of community welfare. Mosques need to be used as a basis and media for community empowerment, especially in improving the quality of their human resources. Mosque digitization is one form of mosque adaptation to technological developments towards digital. This of course will be able to improve the service of the mosque to the congregation. However, many mosques have not moved towards digitization. A system for managing data and information, such as: mosque activities, congregational data, financial reports, and so on. The archiving process is done on a *paper-based basis* or with Microsoft Excel, which complicates the data search process. In addition, the congregation of the mosque must come to the mosque to view financial reports and schedule activities. Mosques need to digitize through the use of a *website-based mosque information system*. Mosque information system and provide an impact in the form of increasing participants' understanding of information systems and their use. Another impact of this activity is the improvement of mosque management through digitalization so that it is hoped that the services provided to the congregation can be maximized, Azhiimi (2022).

Destination Development and Implementation Network and Digitizing the Mosque through The Smart Mosque application is digitizing mosques and make *network* / relationship between mosques so that hopefully more mosques managed and recorded. Destination other is encourage mosques to become the center of empowerment people and help government especially on the side economy MSMEs and education as well as skills. Beside that, prosper people and mosque administrator. Making mosques open data so that mosque potential to grow. The Targets of Mosque Potential Profiling are :

1. For make it easy Development Potency and Empowerment Society .
2. Data collection Jama'ah; Mustahiq, Asnaf, Mubaliq, Marbot Masjid, and others.
3. Surveys and Jama'ah Data Verification.
4. Distribution Zis, Infaq and Sodaqoh in Non - Cash.
5. Strengthening Brotherhood Islamiyah, activities and mosque activity programs.

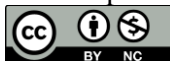
The benefits that can be provided due to the digitization of mosques are for mosques to exist addition income for mosque construction, empowering function of the mosque, invites pilgrims and teenager prosper the mosque, repair means and mosque infrastructure, mosques become center business, empowerment people, syiar and education. For The government is helping in entrepreneurship, help in empowerment, improvement skills and well-being, increase well-being social for society, reduce unemployment. While the benefits for pilgrims namely convenience access capital effort and credit banking, get price inexpensive in purchase groceries and ingredient tree, easy in access market and distribution and ease develop effort together.

LITERATURE REVIEW

By the etymology of the mosque comes from from Arabic which means **مسجد** the place prostration or worship God. More detailed Quraish Shihab state that the mosque was taken from root word **سجد – يسجد – مسجد** which means obedient, obedient, and bow down with full respect and reverence. By because it means mosque as the place for prostrate. Meaning of mosque terminology that is the place To do all activity related with obedience to Allah SWT alone. By because it's a mosque interpreted by wide, isn't it? only as the place Salat and ablution however also as the place doing all activity people related Muslims with obedience to Allah SWT, Saputra and Kusuma (2017).

According to (Kashmir 2014), there are a number of characteristic features good service a must followed by employee on duty serve customer/customer availability good employees, availability means and good infrastructure, be responsible answer to every customer since beginning until done, able serve by fast and right, able communicate, give guarantee secrecy every transaction,

* Corresponding author



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have knowledge and good ability, try understand needs customer able give trust to customer business whatever good scale small medium nor big. The digitization of mosques is wrong one form mosque adaptation to development technology to digital direction. This thing naturally will could increase mosque services to the congregation.

User Satisfaction According to Kotler and Keller (2007) customer satisfaction is a person's feeling of pleasure or disappointment that arises after comparing his perception or impression of performance that is below expectations, customers are not satisfied. However, if the performance exceeds expectations, the customer is very satisfied and happy. If the perceived performance is below expectations, the customer will feel disappointed, if the performance meets customer expectations, the customer will feel satisfied, whereas if the performance exceeds expectations, the customer will feel very satisfied. Customer satisfaction is determined by the customer's perception of the performance of the product or service in meeting customer expectations. According to Jonathan (2013), customer satisfaction is a consumer's feeling towards a product or service that has been used. As for User Satisfaction, namely a system of complaints and suggestions. A customer-centered organization (*Customer Centered*) provides broad opportunities for its customers to submit suggestions and complaints. This information can provide the company with bright ideas and enable it to react quickly and responsively to problems that arise. Customer satisfaction surveys, which are generally research on customer satisfaction, are conducted by survey research, either by post, telephone, or in-person interviews. The company will get feedback and feedback directly from customers and also give a positive sign that the company pays attention to its customers.

User satisfaction with an application. One of them is the model of user satisfaction. Data collection is done by using a survey of user satisfaction with the application. Application benefits are measured based on the parameters of user satisfaction with the application. The tendency of rejection or acceptance of applications through survey activities is expected to provide input for the improvement of this application in the future. Currently, there are many websites that provide a variety of information. However, many of these websites cannot fulfill the original purpose for which the website was created and even very many disappoint the users who access them, (Sense and Prayoga 2012). The following are previous studies related to the digitization of mosques.

Table 1. Research Previous

No	Research Title	Name and Year	Explanation
1	Designing an Android-Based Hunter Mosque Application with <i>Augmented Reality technology</i>	Saputra (2016)	The results of this study are to find places of worship, especially mosques or the direction of the Qibla. This app uses <i>Augmented Reality</i>
2	Web-Based Online Qurban Information System at H. Sofi's Qurban Animal Shop	Diansyah (2017)	The online Qurban Information System aims to make it easier for stores to market sacrificial animals with customers.
3	Design and Implementation of Mosque Activity Management Information System	Aribowo (2013)	A more efficient information system by applying computerization of all activities and making reports fast and accurate
4	Design and Build a Web-Based Mosque Activity Information Application at the Tanwir Surya Mosque	Buana, CS, Susanto, T., And Suhandiah (2016)	The mosque activity information application that has been made can provide information on activities appropriately and to worshipers and activity fillers by using an sms gateway.

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METHOD

Interview Method

Based on the methods used in research in the development and implementation of networks and digitization in terms of questions and answers to interviews with several mosque DKM administrators by the development team, namely: at the Nurul Hidayah mosque, Al Ikhlas Pademangan mosque, Attaqwa Great Mosque, Asy Sham Mosque, Jami Al Mosque Manar, Jami Al-Hidayah Mosque, Baitussalam Mosque (Bogor), and Al-Ikhlas Mosque, all of which are still in the Jakarta area.

User Satisfaction Method

From the results of the questionnaire made, there are Questionnaire Results of the SUS Testing for the Smart Masjid application which is the result of application testing for users with a complaint and suggestion *system*. As well as the results for the questionnaire by assessing user satisfaction of the smart mosque application. Customer satisfaction surveys, which are generally research on customer satisfaction, are carried out by survey research through a questionnaire form.

Based on the questions that have been made in achieving the results for the questionnaire by assessing the satisfaction of the users of the smart mosque application, the following questions were entered, namely as many as 20 questions.

RESULTS

The following table below is data from the results of the recapitulation of interviews and questionnaires from the results of customer satisfaction and testing of smart mosque applications, as follows:

Table 2. Recapitulation of the Results of Informants' Answers from Interview Activities

Question	Answer
So far, how have the mosque administrators managed the administration of the mosque?	<ol style="list-style-type: none"> 1. Still doing it manually 2. The management of the mosque is still manual, whether it is resident data or congregation data. 3. It's still manual so the mapping (data) is still a bit of a hassle. 4. So far the administration is quite good as it relates to several activities held by BME 5. For administrative administrators, they still use the traditional, old ways. 6. The administrative management is managed by the chairman of the DKM through the foundation
So far, how has the DKM mosque been in disseminating information to the people and donors?	<ol style="list-style-type: none"> 1. So far, it is still <i>door-to-door</i> , directly coming to people's homes or using mosque prayers . 2. Less spread out because they still use wall magazines/manual methods so (information) 3. Dissemination of information through <i>the whatsapp group level</i> because at the Al Manar mosque it can help orphans who are there. 4. To the people and donors, this is done by direct announcement of each mosque or by distributing correspondence 5. There are special divisions, such as the public relations section where the task is to spread information through <i>whatsapp groups</i> or installing <i>banners</i>. 6. Information obtained from worshipers who come to the mosque
What do you want as an administrator of DKM and the concept of	<ol style="list-style-type: none"> 1. For the concept of digitizing mosques, we hope that this will further facilitate the administration of mosques 2. The DKM of the mosque is to record the congregation, when we

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digitizing mosques for the prosperity of mosques?

- provide basic necessities so that it does not overlap and those who have received assistance do not get 2 times.
3. This (mosque network application / mosque digitization) is a new breakthrough and because of the digital age, it is very good and good (the application).
 4. All forms of framework in the program is good.
 5. This application is enough to be an application with complete facilities
 6. Expand communication between mosques and ask for help related to basis, and others.

Mention what services are not yet available in the Smart Masjid Application!

1. So far I still haven't found what features are not yet available
2. Mosque management, such as morajah for someone who has died, teacher of the Koran and training for ustad are not yet in our mosque.
3. There is no matchmaking service yet, the Ikhwan who are ready to get married are not yet available for their services.
4. Such as the service of the corpse has not been seen, if there are pilgrims or residents experiencing a disaster, they can be helped. TPA management, children's education team is needed and youth activities may be displayed where their role is more *updated*
5. It's already 85% better, the rest is left for collaboration with other parties, for example Baznas and DMI (Indonesian mosque council)
6. All services are available, it's just that there is no access to chat or telephone communication like WA

What advantages do you find in this smart mosque application?

1. The social network of fellow mosques makes it easier for us DKM and mosque takmirs to collaborate with other mosques.
2. There are many advantages, one of which is data collection and distribution of pilgrims and we know the number of our congregation.
3. The advantages are good, yes, because it helps such as zakat, infaq, sodaqoh. All kinds are *managed* and can be known by many people, yes because they are *online* (proof of distribution).
4. In terms of excellence, this application has covered all aspects, especially if the application can be developed into a network of SOEs or users of participants who have CSR
5. The definite advantage is that it makes things easier, with the existence of this smart mosque, everything can be easier and efficiency requires faster time.
6. The advantages are many to expand communication between mosques and relate to the Istiqlal Mosque

The weakness of this smart mosque application?

1. More socialization is needed, more training is needed because not all mosque administrators understand digital, so further training must be carried out.
2. Because we haven't used this application often, so we don't know the weaknesses, maybe we will often try to find out the weaknesses.
3. Because it has not been used (the application) so it has not been caught (weaknesses).
4. For people who are less able to use technology, no matter how much information there is, the information will not reach us.
5. Because this is still a project, so we haven't found it yet and are still experimenting.
6. It is feared that the congregation's data will be stolen, and besides

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	that, it is feared that there will be a monopoly in existing activities.
How is the development of the mosque's MSMEs ?	<ol style="list-style-type: none"> 1. There are 4 SMEs for processing still manually 2. Instead, we have because our mosque is close to the market, so we have MSMEs fostered at the kiosk and at the street vendors. 3. MSMEs that have been running, namely BAZNAS, have been running manually. 4. Due to the position of the mosque inside, so far there are more levels of capital that still need assistance 5. There are no MSMEs built in the mosque. 6. there are MSMEs but they are not managed properly
How is the processing of CSR, zakat, infaq, sodakoh, donors, and waqf that enter the mosque?	<ol style="list-style-type: none"> 1. Management still uses a computerized recording system 2. The guidance or management is still manual, so it is only recorded sometimes double notes because the book is lost 3. The manual is different because people don't know yet (the distribution process) because it's not transparent. If it is digital, everyone can see and know because it is <i>online</i> and has been <i>updated</i> . 4. Still using traditional methods, preparing notes and handing them directly to mustahiq called zakat recipients, especially those around the mosque. 5. What is currently running is still running manually, such as during the month of Ramadan, mosques receive a lot of zakat, infaq, sadaqah but are distributed manually, not through a database or through people alone, but also via bank transfers . 6. When viewed from the management of the DKM of the Al-Husna mosque, it is still manual, for example making proposals, seeking donors, utilizing existing human resources around the mosque area.

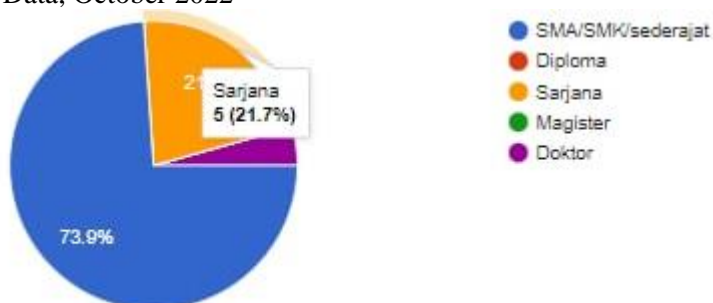
Source: Results of Interview with Mosque DKM Management, November 2022

General description of respondents from DKM Mosque administrators involved in testing and interviews.

Table 3. Recapitulation of Description of Respondents totaling 23 people

Age	Percentage	Type of Jelamin	Percentage
20 - 30 Years	58.5%	Mae	73.9%
31 - 40 Years	21.7%		
41 - 50 Years	13%	Female	26.1%
>51 Years	8.7%		

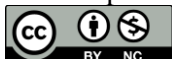
Source: Respondent Data, October 2022



Graph 1. Respondent's Last Education
Source: Respondent Data, October 2022

The results of the recapitulation of research questionnaires related to User Satisfaction are presented in Table 4.

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Table 4. Recapitulation of the Results of the User Satisfaction Questionnaire for the Smart Masjid Application

No	Statement	Likert scale				Total
		SS	S	TS	STS	
Ease of Use (<i>Ease Of Use</i>)						
1	Users are easy to use this Smart Mosque Application	8.7%	87%	4%	0.3%	100%
2	Users can frequently access this smart mosque application	17.4%	73.9%	4.5%	4.2%	100%
3	Users can easily access the menu or features in this smart mosque application	17.4%	78.3%	4%	0.3%	100%
4	Users are easy to process and search for data and information in this smart mosque application	13%	82.8%	4%	0.2%	100%
5	The appearance of this smart mosque application can adjust when accessed via a mobile phone or computer / personal computer	13%	78.3%	8.7%	0%	100%
Customization (<i>Personalization</i>)						
6	The appearance of this smart mosque application reflects a more professional mosque administration and service management	17.4%	78.3%	4.5%	4.2%	100%
7	The coloring technique in the smart mosque application is quite interesting and not boring	4.3%	87%	8.7%	0%	100%
8	The division of menu/feature positions and/or information presented in the smart mosque application is easy to identify.	4.3%	95.7%	0%	0%	100%
9	The text displayed in this smart mosque application is easy to read clearly	8.7%	91.3%	0%	0%	100%
Download Delay (<i>Access Speed</i>)						
10	Every page in this smart mosque application is displayed quickly after clicking on the existing or needed menus	13%	82.8%	4.2%	0%	100%
11	Users are easy to access information on every page in the smart mosque application	13%	82.8%	4.2%	0%	100%
12	Overall, the components of this smart mosque application did not experience errors	0%	78.3%	21.7%	0%	100%
Content (<i>Presentation of Information</i>)						
13	The information presented in the smart mosque application is in accordance with user needs.	13%	87%	0%	0%	100%
14	The diversity of information presented in the smart mosque application is quite interesting.	8.7%	91.3%	0%	0%	100%
15	The images displayed in this smart mosque application can be seen clearly.	4.3%	95.7%	0%	0%	100%

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No	Statement	Likert scale				Total
		SS	S	TS	STS	
16	The information presented in the smart mosque application is up to date / real time	8.7%	91.3%	0%	0%	100%
17	Users feel comfortable using the smart mosque application	8.7%	91.3%	0%	0%	100%
18	Users will continue to access the smart mosque application	8.7%	91.3%	0%	0%	100%
19	This smart mosque application is in accordance with user needs	8.7%	91.3%	0%	0%	100%
20	Users are happy with the overall appearance of administrative processing and services available in the smart mosque application	8.7%	91.3%	0%	0%	100%

Source: Source: Questionnaire Results, October 2022

The following also presents respondents' answers to open-ended questions that have been grouped for User Satisfaction of the Smart Masjid Application:

Table 5. Grouping Answers to open questions from respondents related to User Satisfaction of the Smart Masjid Application
Suggestions and Feedback

Please put in from Brother / Sister about what only need fixed in this Smart Mosque Application	Please put in from Brother / Sister about the menus or feature what only need added in this Smart Mosque Application	is Brother / Sister will recommend this smart mosque application remember from function application this is useful for administration and mosque services as well mosque network (include the reason)
Not there is	Not there is	Yes
Lots	Treasury	Yes, Application Good
For location when logging in, please made so as not only Depok and subtract the failure	Explanatory tutorial features method usage, marketplace features and Baitul Mal is filled, don't only empty if still empty more good for deleted. Separate application	No, because application this need enough training difficult, no like mobile JKN easy used.
Icon for every feature must made more interesting.	For feature according to I already enough	Yes, Because could simplify the process, such as infaq / sodaqah
letter templates	Not there is	Yes because make it easy mosque manager
The system in the application already good,	Possible can connected with digital wallet	Make it easy mosque administrators in operate his job
Already enough good	Already enough okay	Yes because application this very useful for pilgrims
Obey I need repaired that is not yet there is because I still feel comfortable for use this smart mosque application	Menus and current features already enough for needs user mosque service	Yes, because this smart mosque application have needs and information as well as convenience served in accordance with needs user mosque service later
System security	Please a bit easier in create menu or	Yes

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	feature so as not to confused in use this application	
So what should repaired administration in mosque filing	Feature enough interesting and Already enough good	Yes, because increase information other DKM so that too follow
Not there is	In side feature already good but a bit easier in make feature the	Yes
Live chat with server	Live chat on display dashboard	Very recommend because very beneficial for well-being mosque
Display, keep updating and there is variety	Feature service management corpse	Yes, the affiliation very support on needs pilgrims

Source: Questionnaire Results, October 2022

The following is a summary of the results for the System Usability Scale (SUS) Testing for Smart Mosque Applications:

Table 6. Questionnaire Results of SUS Testing for Smart Mosque Applications

No	Statement	Likert scale				Total
		SS	S	TS	STS	
1	I think I will use this Smart Masjid application again	8.7%	87%	4%	0.3%	100%
3	I feel the Smart Masjid application is complicated to use	13%	82.8%	4.2%	0%	100%
4	I find this system easy to use	4.3%	95.7%	0%	0%	100%
5	I need help from other people or operators in using this Smart Masjid application	8.7%	91.3%	0%	0%	100%
6	I feel the features of the Smart Masjid application are working properly	4.3%	95.7%	0%	0%	100%
7	I feel there are many things that are inconsistent (not compatible with this Smart Masjid application)	8.7%	91.3%	0%	0%	100%
8	I feel other people will understand how to use this Smart Masjid application quickly	4.3%	95.7%	0%	0%	100%
9	I find this Smart Masjid application confusing	8.7%	91.3%	0%	0%	100%
10	I feel there are no obstacles in using this Smart Masjid application	4.3%	95.7%	0%	0%	100%
11	I need to get used to it first before using this Smart Masjid application	4.3%	95.7%	0%	0%	100%

Source: Questionnaire Results, October 2022

The following is a grouping of respondents' answers to open questions regarding SUS Testing:

Table 7. Results of Suggestions and Feedback on the SUS Testing Questionnaire for the Smart Mosque Application

Please put in Brother / Sister related with what is necessary added or repaired related with development / improvement This Smart Mosque application	is response Brother / Sister related with Digitizing the Mosque for simplify the service process people and convenience communication in form mosque network	is Brother / Sister will recommend utilization This Smart Mosque application to on - site mosque administrator stay
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Content religion a kind of fatwa MUI / BAHSUL MASAIL NU, Al Quran etc	Yes	Yes
Live chat with operator	Very useful for mosque welfare	Yes, will be recommended for pilgrims mosque
Enough	so far this service enough mosque digitization make it easy for development administration and others of the mosque.	Yes
I think already enough	Very useful	Yes
made simple	a lot training	Certain
Need improvement about nik 's data	Very agree	Yes
Updates continue, if there is Thing which new	Very help	Yes
Not there is	Well and of course need for conducted	Yes
If can smart mosque take care connection good to other party example his DMI, LAZIZ	Very give convenience to DKM other DKM	In the region tebet the place stay I alone

Source: Source: Questionnaire Results, October 2022

DISCUSSION

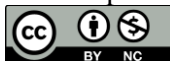
From the results regarding interviews at each mosque, it can be concluded that almost every question has a different answer, starting from the first question that asks to explain. So far, how the DKM mosque administrators manage mosque administration, an average of 80% answered that they still do the management manually . The second question so far is how the mosque's DKM in disseminating information to the people and donors? On average, almost 80% of the answers so far are still *door-to-door*, directly coming to people's homes or using the mosque's toa and conveying to the congregation who come to the mosque. What do you want as an administrator of DKM and the concept of digitizing mosques for the prosperity of mosques? An average of 70% answered that this digitization hoped that the desired information would be easily obtained from the congregation. Next on the question, state what services are not yet available in the Smart Masjid Application! The average also almost answered 85%. All services are available. The next question is to mention what are the advantages contained in the Smart Masjid Application? Nearly 70% answered more systematically for the management of the mosque itself. What are the weaknesses in the Smart Masjid Application? Almost all answered 85% about how to use it. Does your mosque have a fostered MSME and how is it developing ? Almost 70% do not have MSMEs even though there are the rest but the processing is still manual. How is the management of CSR, Zakat, Infaq, Sodaqah, Mosque Business Development, and Waqf, which enter the mosque? Almost all of them answered that 80% still use traditional methods in their management.

The results of the SUS Testing Questionnaire for the Smart Masjid application are shown in table 3. Table 5 shows that on average, 80% - 85% answered Agree and Strongly Agree, the rest only some answered Hesitating and Disagree. Likewise for the Questionnaire Results of User Satisfaction Testing of the Smart Masjid Application, almost 70% answered Strongly Agree, 20% Answered Agree, 5% Answered Doubtful, 3% Answered Disagree and 2% answered Strongly Disagree.

CONCLUSION

In this millennial era, people need an application that can provide information about worship activities in mosques every day. So to support this, we need an application that can make it easier for mosque administrators, worshipers or the government in terms of data collection, information, finance, and activities in the mosque environment. Indonesia is a country with the largest Muslim population in the world. However, behind the large numbers, there are often problems regarding efficiency in managing the resources of a mosque. The design of this *smart mosque* stems from an

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idea to design a mosque that can not only function as a place of worship, but can also function as a place for community development, especially the community around the mosque. The method used in this research is using direct interview method and filling out questionnaire form which is made in google form. In terms of experience, users already feel comfortable using the application, but the target user needs to be considered from the age of the user, this application is recommended between 17-40 years, for ages > 40 years it will start to feel complicated with the use of too many features. The results of the average answer to the questions given are 80% - 85% Answering Agree and Strongly Agree, the rest only partially answered Doubtful and Disagree.

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* Corresponding author



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